

LA MARZ & CO

RETURN & REFUND POLICY

All sales are final — digital goods policy

Last Updated: May 2026

This document is legally binding. Please read it carefully before purchasing or using any La Marz & Co product.

whop.com/la-marz-co | lamarzco.com

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■ ALL SALES ARE FINAL

La Marz & Co sells exclusively digital products delivered instantly upon purchase. ALL SALES ARE FINAL. We do not offer returns, refunds, exchanges, or credits under any circumstances, subject only to the limited exception in Section 10 and mandatory statutory rights described in Section 7. Last Updated: May 2026.

1. Policy Overview

La Marz & Co operates a strict no-refund policy for all digital products. This policy exists because our products are digital goods that are made available for download and use instantly upon payment. Once delivered, they cannot be physically returned and delivery cannot be undone. By completing a purchase you confirm you have read, understood, and agree to this Return & Refund Policy in full.

2. Why No Returns Are Possible

All products sold by La Marz & Co are digital goods. They are:

- Delivered electronically and instantly upon purchase completion
- Accessible and downloadable immediately after payment
- Unable to be physically returned — digital files cannot be given back
- Subject to immediate licence grant upon delivery
- Delivered in a format that cannot be verified as unused or unviewed after download

3. No Refunds Under Any Circumstances

Reason	Result
Change of mind or buyer's remorse	No refund
Failure to read the full product description prior to purchasing	No refund
Incompatibility with your device, software, screen recording setup, or trading platform	No refund
Dissatisfaction with the product after purchase	No refund
Accidental purchase or purchase made by a third party using your account	No refund
Failure or decision not to use the product after purchase	No refund
Duplicate purchases made in error	No refund
Technical issues on your device or setup that prevent use	No refund
Termination of your licence due to breach of our EULA or Terms of Service	No refund
Purchase made by a person under 18 using an adult's account	No refund — account may be suspended

4. Age Requirement — 18+ Only

■ YOU MUST BE 18 OR OVER

La Marz & Co products, services, and website are strictly directed at individuals aged 18 years or over. By accessing our website, purchasing any product, or participating in any La Marz & Co programme, you confirm that you are at least 18 years of age. If you are under 18, you must not use this website or purchase any product.

By completing a purchase you confirm:

- You are at least 18 years of age
- You have the full legal capacity to enter into a binding contract in your jurisdiction
- You are not purchasing on behalf of, or for the use of, any person under 18

La Marz & Co does not knowingly interact with, collect data from, or sell products to individuals under the age of 18. If we become aware that a person under 18 has accessed our services, made a purchase, or provided personal data, we will take immediate steps to remove their data and cancel their access. If you believe a minor has accessed our services, please contact us immediately at contact@lamarzco.com — Subject: MINOR ACCESS REPORT.

5. Your Responsibility Before Purchase

Before completing any purchase, you are solely responsible for:

- Confirming you are at least 18 years of age
- Reading the full product description and understanding exactly what you are purchasing
- Confirming the product is compatible with your intended use, device, and software
- Ensuring you have a TradingView account or compatible charting setup if applicable
- Reviewing our Terms of Service, EULA, and this Return Policy before proceeding

6. Whop Platform & Purchases Through Whop

La Marz & Co sells primarily through the Whop platform. When you purchase through Whop you are required by Whop's checkout to accept our Terms of Service, EULA, Privacy Policy, and this Return Policy — including confirming you are 18+ — before completing your purchase. Whop's own buyer protection policies may in some circumstances result in a refund being processed by Whop outside our direct control. This does not constitute a general change to our no-refund policy.

7. EU, EEA & UK Consumer Rights

■ IMPORTANT — EU, EEA & UK BUYERS

If you are a consumer resident in the EU, EEA, or UK, you may ordinarily have a 14-day right of withdrawal from digital content purchases. However, this right is forfeited where you expressly consent to immediate delivery and acknowledge forfeiture of the withdrawal right. The Whop checkout requires this explicit acceptance before purchase completes. If a Product materially fails to conform to its description, contact us within 14 days with clear evidence — we will provide a replacement as the primary remedy. Nothing in this policy removes mandatory statutory rights that cannot be excluded by contract.

8. Chargebacks & Payment Disputes

■ CHARGEBACK WARNING

Any chargeback filed against La Marz & Co without merit will be vigorously defended. We will provide full transaction documentation, delivery confirmation, and evidence of your acceptance of this policy at Whop checkout, including your 18+ confirmation. Illegitimate chargebacks may result in permanent account ban and further legal action.

9. Technical Support

While we do not offer refunds, La Marz & Co is happy to provide technical assistance with any questions regarding the use and application of your purchased watermark. Contact us through our Whop store before assuming the product is defective. We aim to respond within 48 business hours.

10. Exceptional Circumstances — Incorrect Delivery

In the rare event that a materially different product from what was purchased is delivered, contact us within 48 hours with your Whop order reference, a description of the discrepancy, and screenshots as evidence. La Marz & Co reserves the right, at our sole discretion, to issue a replacement of the correct product. This does not constitute a general refund or returns policy.

11. Force Majeure

La Marz & Co shall not be liable for failure to deliver products or process support requests where such failure results from events beyond our reasonable control. We will resolve the situation as promptly as possible.

12. Contact

For questions about this policy, technical support, or incorrect delivery reports: contact@lamarzco.com | whop.com/la-marz-co | lamarzco.com. We respond within 48 business hours.